



PENNSYLVANIA STATE POLICE
Bureau of Emergency and Special Operations
171 East Hershey Park Drive
Hershey, Pennsylvania 17033
(717) 508-0033

Shaun Mitchell
Ring Power Corporation
Tactical Solutions Assistant Vice President
General Manager
500 World Commerce Parkway
St. Augustine, Florida 32092

March 10, 2014

Shaun,

Just wanted to pass on our sincere thanks for the outstanding customer service and support with our two (2) Pennsylvania State Police ROOK's.

With the first ROOK being in service and operational for almost one year now with PSP SERT East and the second ROOK having 7 months of her own service with PSP SERT West, we have put the equipment through its paces hard in both training and actual operations and they never disappoint.

As we said early on when first starting to T/E the equipment, the ROOK is a true game changer when it comes to our tactical operations. We have regularly used both our ROOK's for barricaded gunmen, hostage rescue and officer rescue/evacuation incidents over the past year across the Commonwealth of Pennsylvania. The durability and versatility of the machine enables us to conduct our tactical operations with a dramatic enhancement to officer safety and efficiency as the ballistic protection, mobility and function allow for quick approach, movement and clearing of target residences and structures.

As you recall, one of our first deployments with the ROOK was a barricaded gunmen incident where our PSP SERT Entry team members came under heavy gunfire during an entry. The ROOK was instrumental in performing second floor extractions of PSP SERT members during the gunfight who were trapped in vulnerable areas. Without the reach and Armor Deployment Platform of the ROOK we would not have been able to safely accomplish that operation.

PSP SERT continues to utilize the power and reach of the hydraulic breaching / ram cam capabilities heavily on our barricaded gunmen incidents. Within the past several weeks we have relied upon these capabilities to create openings in both brick and concrete structures to open up and enable ram cam viewing of concealed gunmen on several incidents – the result being a much more rapid and safe resolution to these incidents.

We look forward to your continued support and thank you again for your efforts and support in keeping our Troopers safe.

A handwritten signature in black ink that reads "Major Keith A. Stone".

Major Keith A. Stone
Director, Bureau of Emergency and Special Operations
Pennsylvania State Police